



Get unparalleled care anywhere with your Year-Round Care membership

For many, finding the time to address everyday health concerns can be a challenge—especially during a time when urgent care access is limited. Factor travel and long wait times into the equation and suddenly that earache doesn't seem so serious.

Everyone deserves reliable and convenient care, which is why your employer partnered with Medcan—Canada's leading health inspiration company—to provide you with Year-Round Care membership as part of your benefits program.



Your care, your way

We recognize that time is your most valuable asset. As a Year-Round Care member, you'll receive immediate care for everyday concerns like earaches, cuts, infections and fevers—with limited follow-ups, in a way that best suits your schedule. For those times when video visits just won't cut it, we offer same- and next-day on-site appointments in addition to our virtual care offering.

Here's what your membership includes:

- Same- or next-day visits (in-person or virtual), seven days a week*, with a Medcan physician
- A team of nurse consultants that acts as your point of contact for medical inquiries and results reporting
- A team of care coordinators to handle requests related to appointment bookings, referrals and prescriptions
- After-hours medical advice from an on-call Medcan nurse
- X-ray imaging services with same-day results reporting
- Prescription renewals by telephone and email in accordance with appropriate medical protocols
- Next-day prescription delivery
- 24/7 global travel medical assistance from International SOS, including emergency support, coordination of emergency evacuation, and referral to international clinics and/or physicians while abroad
- Access to myMedcan—our web-based portal for clients and physicians to securely access all Medcan medical records and test results when necessary
- Preferred pricing on Medcan services

Health and safety measures

From pre-appointment screenings to enhanced cleaning and physical distancing protocols, important steps have been taken on-site at Medcan to ensure a safe experience for all.

Hours of Operation

Year-Round Care services are available:

Monday to Friday: 7:00 a.m. - 7:00 p.m. (in-clinic); 7:00 a.m. - 11:00 p.m. (virtual)

Saturday: 8:30 a.m. - 5:00 p.m. (in-clinic); 8:30 a.m. - 11:00 p.m. (virtual)

Sunday: 12:00 p.m. - 8:00 p.m. (virtual)

READY TO BOOK?

To book a Year-Round Care appointment, get in touch with us at 416.350.3621, yearroundcare@medcan.com or book through myMedcan—our secure online portal.

Although you may decide to participate in an Assessment with an affiliate clinic, Year-Round Care will always be delivered by Medcan.